

The logo for The Village Pub, featuring the text "THE VILLAGE PUB" in a serif font, centered within a thin gold rectangular border.

THE
VILLAGE
PUB

ACCESS STATEMENT

Please find outlined below information we hope will ensure you enjoy your visit to The Village Pub regardless of whether your life is affected in some way by a medical condition, disability, impairment or specific learning difficulty.

Prior to your arrival

Enquiries and reservations may be made by phone, email and fax or through our website. Should you require a taxi to the pub from Kemble station (20 minute drive), Bristol Airport or Heathrow Airport (both a 90 minute drive), we use a reliable company on a regular basis and we would be delighted to make a booking on your behalf. They do have access to vehicles suitable for wheelchairs on request.

On arrival at the Pub

We do not have a designated area for disabled parking. However it is possible for us to allow access to the pub with prior warning through the fire door that opens onto the road at the front of the pub. The fire door entrance has a small step but we can provide a ramp for easy access. The entrance is at the rear of the pub through a terrace area. The car park is laid with gravel and not suitable for wheelchair access. There is a small ramp leading down from the car park to the terrace and the terrace is on a slight slope. There are three deep steps down to the entrance and there is a handrail.

Restaurant area

As you enter the pub you are immediately into the bar area. There is one small step down to the bar and the floor is laid with flagstone and rugs. There is a cosy drinking area directly in front of the bar and a dining area located to the right consisting of a few tables and a small fireplace with a wood burner. As you move through the bar area there is another small step into the main area of the restaurant. Several dining tables surround a large open fire with a small lounge area for casual drinking. A hallway with another small step leads away from the main dining area to another room with a few more dining tables. From this room you can access our semi private dining room used for functions or larger parties. From here there are double doors that open onto the terrace however two deep steps separate them.

Toilets

Both male and female toilets are located in the bar area with one small step to access.

Fire Alarm

The alarm system is bells and does not have flashing lights. Assistance is given if evacuation is necessary. Disabled and elderly guests are highlighted on our daily reports and Duty Managers are aware of their location in order to prioritise their evacuation if necessary.

Pub Service

The Village Pub service hours are as follows:

Bar: Mon - Sat 11am - 11pm

Lunch: Mon - Fri 12 - 2:30pm

Sat - Sun 12 - 3pm

Dinner: Mon - Thurs 6pm - 9:30pm

Fri - Sat 6pm - 10pm

Sun 6pm - 9pm

Between the hours of 3 - 6pm the pub is open for drinks and snacks from the bar. We can also arrange afternoon tea from our sister hotel Barnsley House situated just a short walk from us.

Accommodation

The rooms at the pub are all situated on the first floor. There are two full flights of steps leading to both of the wings where the rooms are located and there is no lift. We advise guests who may find difficulty with stairs booking a room at our sister hotel Barnsley House. They have one room located in their courtyard accessible via a stone path and a small ramp to the front door of the bedroom. The room has no steps and both living / sleeping spaces as well as the bathroom are on the same floor. They do not have adapted bathrooms and grab rails are not in the bedrooms as standard, however if required and with prior notice they can make both a hoist and grab rail available.

Spa

Our sister property Barnsley House, which is just across the road, has a fabulous spa and this can be made available to our resident guests with prior arrangement (charges may apply). Barnsley Spa & Skincare Centre is located at the end of a path laid with concrete (200 yards from the front of the hotel.) The spa is on a lower level from the path and accessible by means of a flight of concrete steps.

There is an outdoor hydrotherapy pool as well as a decking area. Indoor they have a relaxation area, steam room and sauna all located on the ground floor. Entrance to the ground floor is accessible by way of one step. The treatment rooms are located in the basement of the spa which is accessible by two flights of steps with no lift. Our other sister property, Calcot Manor (a 30 minute drive) has extensive facilities and better accessibility for disabled guests. Assistance with travel to Calcot Spa can also be arranged.

Cinema & Conference Room

We host cinema supper evenings which consist of a meal at the pub followed by a film showing in Barnsley House's cinema facility. The cinema is located half way between the house and the spa. The entrance is accessible by one small step. The cinema has traditional tiered-style seating with adjustable lighting and illuminated steps leading down.

Additional Information

Service dogs are welcome as are pet dogs both in the pub itself and the bedrooms.

We have tried to be as accurate as possible and have included as much detail as we can in our Access statement; however we welcome your feedback to continuously improve and update the information. If you require further assistance please call 01285 740421.